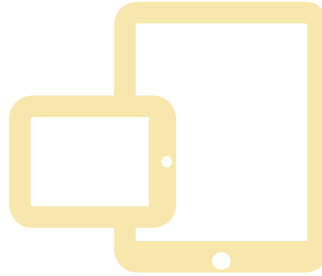


# CIRMA E-Learning Center

## Handling Missing Children Calls for Dispatchers Online Training Program



Our E-Learning Programs are **FREE** to all CIRMA members.

### Course Description:

When a missing child call comes into your communications center, timeliness, accuracy and attention to detail are all critical factors. Knowing what to do and having a plan in place for how to do it can help you ensure that the incident has a positive outcome. In this course, you will learn the importance of handling these calls with professionalism, patience and empathy. In addition, this course will remind you of the important details you need to capture when taking a missing child call.

**Time:** Approximately 30 minutes [Preview the Handling Missing Children Calls for Dispatchers online training program here.](#)

### Learning Objectives:

- Identify the questions you should ask on every missing child call
- Identify the criteria necessary for an AMBER alert to be put in place
- Recognize the importance of inter-agency cooperation in successful missing child incidents

### Key Topics Include:

- All Missing or Abducted Children Calls Important
- Have a Plan
- How You Handle the Call
- Be Prepared
- In Case of an Abduction – Establishing Time Frames
- Details About The Suspect and the Child
- Information Regarding the Vehicle
- Lost, Injured or Otherwise Missing (LIM's)
- Runaways and Throwaways
- Forging Partnerships
- AMBER Alerts
- Training Exercises and Plan Review

*To access CIRMA's E-Learning Center or to see a complete schedule of CIRMA's instructor-led Training & Education programs, please visit –*

[www.CIRMATraining.org](http://www.CIRMATraining.org)

To register for this course, please contact your organization's E-Learning Administrator.

