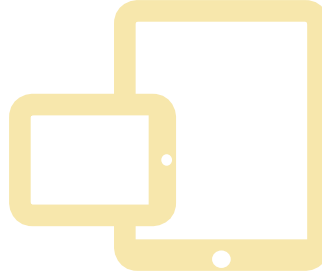
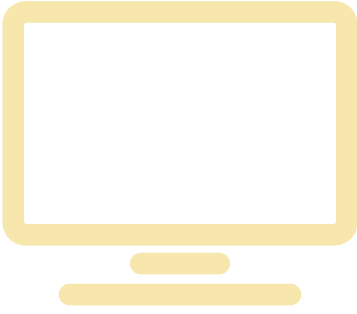


# CIRMA E-Learning Center

## Critical Incident Response Online Training Program



Our E-Learning Programs are **FREE** to all CIRMA members.

### Course Description:

Organization and communication are crucial for successfully responding to a critical incident such as a terrorist attack or natural disaster. Without an effective plan, confusion and chaos may erupt and potentially lead to further destruction, wasted resources, and injuries or losses. A solid yet flexible plan can prepare individual officers, entire departments, and multiple agencies to collaborate efficiently and effectively. Strategies covered in this course include essential components of the Incident Command System which is the national standard for managing critical incident responses.

**Time:** Approximately 30 minutes [Preview the Critical Incident Response online training program here.](#)

### Learning Objectives:

- Understand the need for planning when dealing with critical incidents
- Identify key components of the Incident Command System
- Identify methods for minimizing and controlling security risks

### Key Topics Include:

- Removing the Guesswork
- Selecting the Incident Commander
- Roles and Responsibilities of the Command Staff
- Addressing the Media
- A General Staff of Section Chiefs
- Preparing the Incident Action Plan
- Management by Objectives
- Span of Control
- Chain of Command
- Unity of Command
- The Incident Command Post
- Single Command or Unified Command
- The Staging Area
- Managing Resources
- Establishing Common Terminology
- Transfer of Command
- Post-Traumatic Stress Disorder (PTSD)
- Reducing Stress and Emotional Strain

*To access CIRMA's E-Learning Center or to see a complete schedule of CIRMA's instructor-led Training & Education programs, please visit —*

[www.CIRMATraining.org](http://www.CIRMATraining.org)

To register for this course, please contact your organization's E-Learning Administrator.

