



Excellence

IN RISK MANAGEMENT

2017 Recipient

Substantial Impact on Loss Cost Factors

Town of Southington

Background

The Town of Southington's Executive-level Safety Committee provides sustained guidance for the Town's risk management programs. The committee is chaired by the Town Manager and has executive representation from each of the departments. All departments inform the committee about claims activity, as well as any potential safety and health hazards that could affect employees.

The Town requires that all accidents undergo a formal investigation to determine the root cause and investigation summaries are reported to the committee. Corrective actions are identified to address root issues and status updates are provided at the regular committee meetings.

In addition the Town has also:

- Implemented a Return-to-Work policy.
- Has a designated Initial Care Provider.
- Participates in CIRMAcare.

Lessons Learned and Results

The substantial impact that Southington achieved arose from their concerted, long term efforts. Their results are:

- A 77% reduction in their Total Cost of Risk over the past four policy years.
- A 72% reduction in lost work days over the past four policy years.
- Average claim severity 50% lower than their closest peer.

For more information about CIRMA's Excellence in Risk Management Awards program or to download an application, please visit our website at www.CIRMA.org

