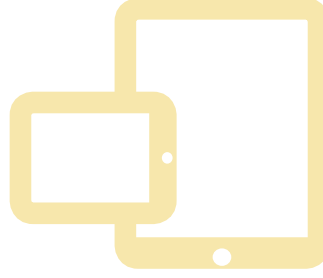


CIRMA E-Learning Center

Bus Operations: Operator Training Online Training Program



Our E-Learning Programs are **FREE** to all CIRMA members.

Course Description

This one-hour course is intended to provide an overview on what bus transit systems operators must know prior to operating a vehicle. This course reflects the consensus of the American Public Transportation Association (APTA) Bus Standards Program members on the items, methods, and procedures that have provided the best performance record based on the experiences of those present and participating in meetings of the Program Task Forces and Working Groups. APTA recognizes that for certain applications, the practices, as implemented by operating agencies, may be either more or less restrictive than those given in this course.

Time: One hour [Preview the Bus Operations: Operator online training program here.](#)

Learning Objectives:

At the end of training, you will have a better understanding of:

- Policies and Procedures
 - Regulatory:
 - ▶ Federal, state and local regulations that impact transit operations.
 - Agency Specific:
 - ▶ Local agency requirements that impact transit training.
- Technical Skills:
 - Operator skills needed to safely operate a transit vehicle.
- Safety and Security:
 - All elements related to safety and security for the operator and the public.
- Customer Service:
 - Meeting the needs of the public and customers.

Key Topics Include:

- Policies and Procedures
- Technical Skills
- Safety and Security
- Customer Service

To access CIRMA's E-Learning Center or to see a complete schedule of CIRMA's instructor-led Training & Education programs, please visit —

www.CIRMATraining.org

To register for this course, please contact your organization's E-Learning Administrator.

