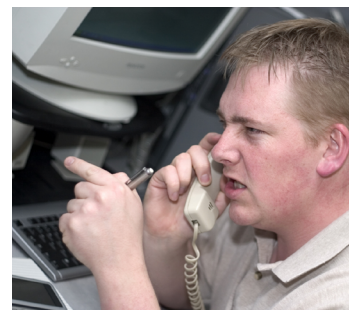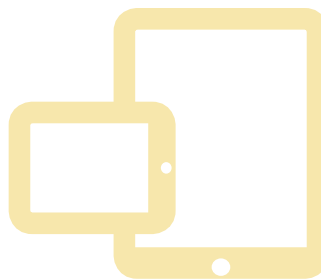# CIRMA E-Learning Center

Dealing With Angry Employees Online Training

Our E-Learning Programs are FREE to all CIRMA members.

Dealing With Angry Employees Online Training Course Description

Anger is not something most managers and supervisors think they must be prepared to deal with in the workplace. Regardless of the reasons, workplace anger is something that must be handled as soon as there is an early sign. Ignoring the problem will only cause the situation to get progressively worse. When this happens, it can have a negative and possibly destructive impact on your organization.

This one-hour course will better inform you about anger and how to prevent an incident from getting out of hand in order to create a comfortable working environment for both yourself and your employees.

Time: One hour Preview the Dealing With Angry Employees online training program here.

Learning Objectives:

At the end of training, you will understand the important of:

- Understanding angry employees.
- Strategies in dealing with angry employees.

Key Topics Include:

- Defining Anger
- Anger Factors
- Know Your Employees
- Communication is Key
- Handling an Angry Employee

To access CIRMA's E-Learning Center or to see a complete schedule of CIRMA's instructor-led Training & Education programs, please visit —

www.CIRMATraining.org

To register for this course, please contact your organization's E-Learning Administrator.

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