



***CIRMA ClaimCentral*SM; Claim Experiences Fit for the Future**

New Haven September, 2020 — After several years of careful planning, CIRMA began its journey, building a modernized claim management platform that would significantly transform how they do business and markedly improve claim reporting and management processes for its members. Through an investment in Guidewire’s Core, Data, and Digital products, CIRMA set out to increase operational agility, bolster business efficiencies and enrich member experiences.

The new platform, *CIRMA ClaimCentral*, was launched this week. It will significantly enhance the way CIRMA engages with its members featuring easy access, consistency across all product lines, faster reporting capabilities, stronger user enablement, and intuitive design features across the board.

“Our members deserve adaptable and frictionless platforms and processes. They want the ability to conduct business at their fingertips. *CIRMA ClaimCentral* was carefully built to exceed our members’ expectations by providing a better way to manage losses,” said Pamela Keyes, CIRMA Vice President, Risk Management and Business Analytics.

CIRMA ClaimCentral offers a power-packed combination of integrated workflows and embedded smart analytics that allow CIRMA Claim professionals to make important claim decisions in real time, which will greatly improve the claim process.

David Demchak, CIRMA President and Chief Executive Officer remarked, “CIRMA is continuously seeking new opportunities to improve member experience and enhance internal workflows—our investment in *CIRMA ClaimCentral* typifies our commitment to delivering scalable and streamlined digital capabilities that empower our Claim professionals to make swift and precise decisions, and help our members manage losses more effectively.”

About CIRMA

CIRMA is Connecticut’s number-one provider of municipal risk financing and risk management services for Connecticut’s public entities. A member-owned and -governed agency, CIRMA provides high-quality, tailored insurance for municipalities, school districts, and local public agencies throughout the State. CIRMA operates two risk pools, the Workers’ Compensation, and Liability-Auto-Property pools. It also provides Heart & Hypertension claims services and risk management solutions to self-insured municipalities. CIRMA was established as a service program of Connecticut Conference of Municipalities (CCM)—Connecticut’s association of towns and cities, with all of Connecticut’s 169 municipalities as members.

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